

## Important Update to This Previous Notice Sent October 31, 2024

<u>Update February 20, 2025</u>: Turning Point will remain the vendor for cardiac procedures for Home State Health (Medicaid), Ambetter from Home State Health (Marketplace), and Wellcare by Allwell (Medicare) unless otherwise notified. <u>Please note</u>: Evolent will remain the vendor for cardiac procedures for Wellcare (Medicare) only.

October 31, 2024

Dear Provider,

Home State Health has partnered with Evolent (formerly New Century Health), to implement a new prior authorization program. Evolent's Cardiology Solutions program is intended to help providers effectively deliver quality patient care.

Effective March 1, 2025, invasive cardiology procedures and services will require prior authorization through Evolent prior to being rendered in a provider office, outpatient hospital, ambulatory, or inpatient setting (planned professional services only). This prior authorization management program will apply to your Home State Health (Medicaid), Ambetter from Home State Health (Marketplace), and Wellcare by Allwell (Medicare) members 21 years of age and older. In consideration of the aforementioned, Home State Health will end its current Cardiology program and utilization management efforts with TurningPoint as of February 28, 2025. Please note: Wellcare (Medicare) began utilizing Evolent July 1, 2023.

Evolent uses clinical criteria based on nationally recognized guidelines to promote evidencebased practices. Providers may begin contacting Evolent on Date, to seek prior authorization for procedures scheduled on or after March 1, 2025.

## The Evolent program will apply to all specialties for the following invasive cardiovascular services:

- Cardiac catheterization and intervention
- Electrophysiology
- Vascular radiology and intervention
- Cardiac surgery
- Vascular surgery

Prior authorization requests for invasive cardiology services can be submitted to Evolent:

- Evolent (CarePro) provider portal at my.newcenturyhealth.com.
- Via telephone at 1.888.999.7713, cardiology (option 1). Staff is available Monday Saturday from 7:00 a.m. to 7:00 p.m. CST.

Evolent offers providers the ability to:

- Real-time member eligibility verification through the Evolent CarePro portal prior to entering a treatment plan.
- Obtain real-time approvals when selecting evidence-based treatment care pathways.
- Determine the clinical documentation required for medical necessity review.
- View all submitted requests.
- A true peer-to-peer match with clinicians to discuss treatment options.
- A dedicated Evolent Provider Solutions Manager to use as a direct point-of-contact for any issues or questions.

Health plan approvals issued before March 1, 2025, are effective until the authorization end date. Upon expiration, authorization requests must be submitted to Evolent. For services/treatment that did not require an authorization prior to March 1, 2025, an authorization may be required from Evolent for service/treatment dates on and after March 1, 2025.

Home State Health is proud to be your healthcare partner. If you frequently request invasive cardiology services and are new to this process, Evolent representatives will contact you soon to schedule an introductory meeting and in-service training.

We will provide additional information as we get closer to the implementation date. If you have questions about the Evolent Cardiology Solutions program, please email **providertraining@evolent.com** or call 1.888.999.7713, (option 6).

We look forward to offering you this program and hope it will enhance your experience with cardiovascular service authorizations.

Sincerely,

Home State Health