



October 2024

Home State Health gives providers the tools and support to provide comprehensive care to your patients. Our provider website contains essential information. Visit www.homestatehealth.com to find valuable information for your practice and patients.

Online Resources

- Health plan staff contact and availability information
- Provider Manual
- Payment policies
- Newsletters, news, trainings, and updates
- Forms, informational links and FAQs

Helpful Information

- Clinical practice guidelines and clinical policies that are consistent with current best practice guidance
- Care Management and Utilization Management resources
- Utilization Management criteria
- Pharmacy information
- Grievance and appeals resources
- Quality program information regarding CAHPS, HEDIS and PIPs
- Member rights and responsibilities

Secure Provider Portal

- Check patient eligibility
- View patient roster
- Submit and manage claims
- Submit claim reconsiderations online
- Submit and check prior authorizations
- View patient care gaps
- Provider analytics tool
- Availability Risk Condition Validation (RCV) and Clinical Quality Validation (CQV) tools and submissions for Medicare and Ambetter members
- Access to Care Management and Behavioral Health referrals

For questions, additional resources or to request a printed copy of any materials, please contact at the numbers listed below.

- **Home State: 1-855-694-4663 / TTY: 711 • HomeStateHealth.com**
- **Show Me Healthy Kids: 1-877-236-1020 / TTY: 711 • HomeStateHealth.com**
- **Ambetter: 1-855-650-3789 TTY: 711 • Ambetter.HomeStateHealth.com**
- **MAPD: 1-855-766-1452 / D-SNP: 1-833-298-3361 / TTY:711 • Wellcare.HomeStateHealth.com**